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ISSW/Refers

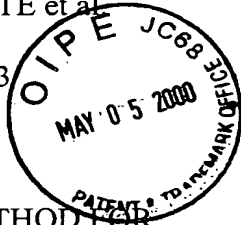
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of: M. LUCENTE et al

Application No.: 09/497,493

Filed: February 4, 2000

For: SYSTEM AND METHOD FOR
BILATERAL COMMUNICATION
BETWEEN A USER AND A
SYSTEM



Group Art Unit: To Be Assigned

Examiner: To Be Assigned

Attorney Docket No.: 10244-004

INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Enclosed herewith is a Form PTO-1449 listing references to be considered by the Examiner in connection with the above-identified application. Applicant respectfully requests that the listed references be considered by the Examiner and made of record in the present application.

No fee is believed to be due for this request. Should any fee be due, please charge the required fee to Pennie & Edmonds LLP Deposit Account No. 16-1150.

Respectfully submitted,

Brian D. Coggio

Date May 5, 2000

By: Anthony Kalng (Reg No 42,200)

Brian D. Coggio

Reg. No. 27,624

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Enclosures